## SOP-1156





## **SOP ToolBox**

Creating SOPs doesn't have to be a complex task! Begin with Fhyzics' SOP Templates, Forms, Checklists, and Agreements.

Easily tailor them to your organisation's needs in a user-friendly PPT format. Select your specific domain, and we'll provide you with the customized templates within a week.

https://pages.fhyzics.net/sop-toolbox

and content materials provided in this Standard Operating by Fhyzics Business Counsultants Pvt. Ltd. including but not limited to text, images, videos, documents, and software, are protected by copyright laws and are the intellectual property of Fhyzics Business Counsultants Pvt. Ltd. Unauthorized reproduction, distribution, or use of these materials in any form is strictly prohibited and may result in legal action. Any authorized use of Fhyzics Business Counsultants Pvt. Ltd' materials must include proper attribution and is subject the terms and conditions set forth to by Fhyzics Business Counsultants Pvt. Ltd.

16 June 2024 2

## Top 50 SOPs for Standard Operating Procedures (SOPs) for Sales Financing



SOP-1156-001: Standard Operating Procedure for Sales Financing Application and Approval

SOP-1156-002: Standard Operating Procedure for Customer Relationship Management

SOP-1156-003: Standard Operating Procedure for Credit Underwriting SOP-1156-004: Standard Operating Procedure for Loan Agreement and Documentation

SOP-1156-005: Standard Operating Procedure for Loan Disbursement and Repayment

SOP-1156-006: Standard Operating Procedure for Collateral Management SOP-1156-007: Standard Operating Procedure for Interest Rates and Fees

SOP-1156-008: Standard Operating Procedure for Collections and Delinquency Management

SOP-1156-009: Standard Operating Procedure for Regulatory Compliance

SOP-1156-010: Standard Operating Procedure for Risk Management

SOP-1156-011: Standard Operating Procedure for Fraud Prevention and Detection

SOP-1156-012: Standard Operating Procedure for Financial Reporting and Analysis

SOP-1156-013: Standard Operating Procedure for Data Privacy and Security

SOP-1156-014: Standard Operating Procedure for Disaster Recovery and Business Continuity

SOP-1156-015: Standard Operating Procedure for Vendor Management

SOP-1156-016: Standard Operating Procedure for Sales and Marketing

SOP-1156-017: Standard Operating Procedure for Loan Products Development

SOP-1156-018: Standard Operating Procedure for Customer Education

SOP-1156-019: Standard Operating Procedure for IT System Maintenance

SOP-1156-020: Standard Operating Procedure for Complaint Resolution

SOP-1156-021: Standard Operating Procedure for Employee Training and Development

SOP-1156-022: Standard Operating Procedure for Quality Control and Audits

SOP-1156-023: Standard Operating Procedure for Collections Performance Metrics

SOP-1156-024: Standard Operating Procedure for Credit Scoring Model

Development

SOP-1156-025: Standard Operating Procedure for Loan Repossession and Asset Liquidation

SOP-1156-026: Standard Operating Procedure for Loan Servicing

SOP-1156-027: Standard Operating Procedure for Refinancing Procedures

16 June 2024 3



SOP-1156-028: Standard Operating Procedure for Customer Credit Counseling

SOP-1156-029: Standard Operating Procedure for Insurance Verification

SOP-1156-030: Standard Operating Procedure for Payment Processing and Posting

SOP-1156-031: Standard Operating Procedure for Escrow Account Management

SOP-1156-032: Standard Operating Procedure for Debt Recovery Strategy

SOP-1156-033: Standard Operating Procedure for Loan Origination Fee Handling

SOP-1156-034: Standard Operating Procedure for Customer Reporting

SOP-1156-035: Standard Operating Procedure for Credit Reporting

SOP-1156-036: Standard Operating Procedure for Customer Communication

SOP-1156-037: Standard Operating Procedure for Customer Exit Procedures

SOP-1156-038: Standard Operating Procedure for Customer Complaint Escalation

SOP-1156-039: Standard Operating Procedure for Data Backup and Recovery

SOP-1156-040: Standard Operating Procedure for Employee Code of Conduct

SOP-1156-041: Standard Operating Procedure for Employee Performance Evaluation

SOP-1156-042: Standard Operating Procedure for Audit Trail Maintenance

SOP-1156-043: Standard Operating Procedure for Market Research and Competitive Analysis

SOP-1156-044: Standard Operating Procedure for Customer Survey and Feedback Analysis

SOP-1156-045: Standard Operating Procedure for Interest Rate Cap and Regulatory Compliance

SOP-1156-046: Standard Operating Procedure for Financial Forecasting and Budgeting

SOP-1156-047: Standard Operating Procedure for Community Engagement and Corporate Social Responsibility

SOP-1156-048: Standard Operating Procedure for Customer Exit Surveys

SOP-1156-049: Standard Operating Procedure for Loan Product Portfolio

Management

SOP-1156-050: Standard Operating Procedure for Investor Relations and Reporting

\*\*\*\*

16 June 2024 4





Fhyzics Business Consultants Pvt. Ltd. www.Fhyzics.net